



Community Self Help

Introduction

Thank you taking the time to respond to our Community Self Help Survey.

Please ensure that you have carefully read the email briefing before having your say. This will give you an overview and some context surrounding what we are trying to achieve and why.

The term 'Highway', used in this survey incorporates the road/carriageway, footway and the verge.

The survey will close on Monday 19th March 2018.

* 1. Please provide us the following information to allow us to follow up with you about the survey results

Your name

Town or Parish Council

Email Address

Phone Number

* 2. Does your community already undertake any work itself on the highway?

Yes

No

Don't know

3. If yes to Q2, what type of work is your community involved in?

- Grass cutting
- Sign cleaning
- Footway clearance (skirting)
- Vegetation clearance
- Weed killing / removal
- Grit spreading / Snow clearance
- Painting street furniture
- Planting
- Fingerpost sign replacement
- Grip clearing
- Advertising board
- Rights of Way clearance
- Other (please specify)

4. If yes to Q3, who is this work currently undertaken by?

- Paid employees
- Volunteers
- Contractors
- A mixture of individuals
- Other (please specify)

* 5. Would your community be interested in undertaking other work beyond the work currently funded and delivered by Suffolk Highways (and/or in addition to any work you currently undertake, as set out in Q3)

- Yes
- No
- Not currently, but maybe in the future

6. If yes or maybe to Q5, what type of work would you be interested in undertaking?

- Grass cutting
- Sign cleaning
- Footway clearance (skirting)
- Vegetation clearance
- Weed killing / removal
- Grit spreading / Snow clearance
- Painting street furniture
- Planting
- Fingerpost sign replacement
- Grip clearing
- Advertising board
- Rights of Way clearance
- Other (please specify)

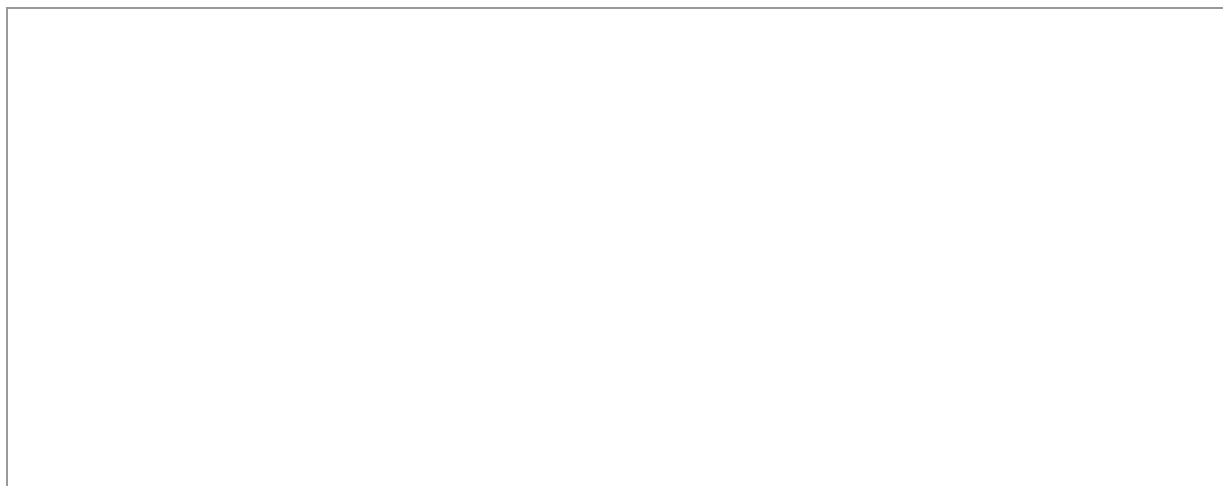
* 7. Would you consider undertaking work via the following methods (please tick all that apply)

- Using volunteers
- Using paid staff (e.g. currently employed handyperson)
- Buying in additional services from Suffolk Highways
- None of the above
- Other (please specify)

8. If you would consider using volunteers to undertake work on the highway, please select the option below that best reflects the areas you would wish to work within

- All the work we would want to undertake would be within 30mph zones
- Over 50% of the work we would want to undertake would be within 30mph zones
- Over 80% of the work we would want to undertake would be within 30mph zones
- Less than 50% of the work we would want to undertake would be within 30mph zones

9. Would you like to make any further comments to support your answers and help inform our review?





Community Self Help

Hedge Cutting Notices

One of the functions that Suffolk Highways provides is to issue hedge cutting notices.

The majority of overgrown/hanging vegetation issues are as a result of vegetation on private land. The process for addressing this can be time consuming, particularly as we have to identify land ownership.

In many instances the local council may more readily know or be able to identify who the land owner is. Parish and town councils could take on the responsibility of issuing hedge notices, reducing the time taken to deal with local overgrown vegetation issues and freeing up customer service staff at Suffolk Highways to focus their time on more complex reports.

* 10. Would you be interested in receiving more information on how you could help support the management of overgrown vegetation?

Yes

No